## **NORTHWELLHEALTH**

## **HUNTINGTON**

#### JOB DESCRIPTION

JOB TITLE

RN (REGISTERED NURSE) Liaison

11am-7pm 1.0 FTE

Req 18734 Position #81014483

DEPARTMENT

Nursing/Cardiac Services

**REPORTS TO** 

Chris Zingale

### POSITION SUMMARY

This RN with telemetry competency will provide coordination of care across the Cardiology service line. The RN will identify barriers, develop relationships with providers, patients, and caregivers in order to ensure a seamless discharge process, with a focus on educating the patient and family support person(s) about medications, the clinical diagnosis and prevention measures to reduce readmissions. Additionally, he/she will coordinate services within the organization and outside facilities and within the community.

#### RESPONSIBILITIES

- 1. Assesses the patient's physiologic health status
- 2. Assesses patient's psychosocial health status
- 3. Identifies patient outcomes
  - · Identifies actual/potential patient problems;
  - Identifies patient's need for teaching based on psychosocial and developmental assessment;
  - Documents the plan of care and collaborates with physicians and other health team members.
  - Uses appropriate methods of documentation according to departmental policy.
  - Participates in planning for discharge and coordinates referrals, as appropriate;
  - · Provides discharge instructions to patient and significant other.
- Collaborates with other care team members in planning and carrying out treatment regimen; provides direction to other members of the care team
  - Collaborates with the appropriate physician on patient's plan of care:
  - Keeps the Patient Care Manager/designee and/or physician, abreast of changes in patient's condition and/or treatments, as appropriate;
  - Educates patients and significant others related to drug and food interactions.
- 5. Participates in patient and family education
  - Provides the patient with an explanation of his/her condition as indicated;
  - Provides discharge education focusing on medications, follow-up care for CHF, Stroke, post intervention and device patients.
  - Recognizes and utilizes health teaching opportunities and resources materials available for teaching;
  - Identify potential discharges for the following day and begin the education process.
  - Provides for early discharge planning and appropriate referrals for post-hospital care.

# RN (REGISTER NURSE)

|  | <ul> <li>Evaluates the effectiveness of teaching by feedback from patient/family and documents same.</li> <li>Performs post discharge phone calls to patient or family to get feedback on discharge process, access to medications and follow up appointments.</li> <li>Monitors dashboard focusing on areas of discharge information, communication about medications, and communication with nurses. Monitor employee engagement and NDNQI results over the long term.</li> <li>Round on patients not seen by NM or ANM addressing any questions regarding medication, plan of care or other concerns. Escalate to NM or ANM as appropriate.</li> <li>Collect data on follow up phone calls and interventions initiated.</li> <li>Performs related duties, as required.</li> </ul> *ADA Essential Functions |
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| REQUIRED EXPERIENCE AND QUALIFICATIONS | <ul> <li>Graduate from an accredited School of Nursing. Bachelor's Degree in Nursing, preferred.</li> <li>Current license to practice as a Registered Professional Nurse in New</li> </ul>  |
|  | York State.  BCLS reguired, ACLS, preferred. posted 8/3/2021  |

| Apply in writing and submit resume by Aug 10 | , 2021   |
|--|----------|
| Sm   | 8-3-2021 |
| Department Head Signature                    | Date     |
| Human Resources Signature                    | Data     |